

Indian Health Service, Santa Fe Service Unit
COVID-19 Response and what you can expect when you come for a visit

The Santa Fe Service Unit and our clinics at San Felipe, Cochiti, and Santa Clara are now pre-screening ALL patients for symptoms of COVID-19 before they enter any of our clinics.

We are doing this to protect patients who are not sick, to protect our healthcare workers and to prevent the spread of COVID-19 in our communities.

If you have symptoms of COVID-19 or concerns related to COVID-19, please call our dedicated **COVID-19 Hotline at (505) 946-9200** from **8:00am-7:30pm, 7 days a week**. This is a new phone line that has been created for the purpose of assisting patients who have questions specific to COVID-19.

Please call the COVID-19 Hotline **BEFORE** you come to the clinic if you are having symptoms of fever, sore throat, chills, cough, or shortness of breath. If we can't answer immediately, PLEASE leave a voicemail. We will call you back.

If you are having a medical emergency, please call 911.

You can also call the New Mexico Department of Health (NMDOH) COVID-19 Hotline at 1-855-600-3453 and they can answer your questions and arrange for COVID-19 testing, if necessary.

This a rapidly changing situation, and we are working very hard to prevent the spread of COVID-19 in our communities.

PHARMACY REFILLS: If you require a pharmacy refill please follow the normal process and call 24 hours in advance (505) 946-9376. If you are having symptoms of flu-like illness, we will bring your refill to you at your vehicle.

We are committed to serving you and our communities, and to providing you with exceptional medical care and support.