

Planning your visit to the Santa Clara Health Center

Helping you maintain your highest level of health remains our priority. We are gradually reopening services and we are using a variety of methods to do this with your safety and the safety of our staff in mind. We are serving our patients using telephone visits, in-person visits, and vehicle visits.

We encourage you to contact us if you feel you need medical attention. We will be contacting individuals who have had to delay appointments or who have medical conditions that place them at higher risk.



If you have concerns related to COVID-19, please call the SFIH COVID-19 Hotline

(505) 946-9200 8:00am-7:30pm.



We are not taking walk-in visits. Please call (505) 753-9421 to make an appointment.



Clinic staff will assist you to determine how we may best serve your needs.

When you arrive for your visit, please park and call patient registration at 505-367-3742.

If you do not have a mobile telephone or a vehicle, please come to the front door and our staff will assist you

You will be registered via telephone and given instructions about how your visit will proceed.



- Our registration staff will register you on the phone. You will be asked to remain in your vehicle until one of our staff call you, and we will meet you at the front door and escort you to your appointment.
- All persons over the age of 2 will be asked to wear a mask while in our facility. You may wear your own, or we will provide you with one when you arrive.
- Before you enter our facility you will be screened for symptoms of COVID-19. We will ask you some questions and take your temperature.
- Unless you or your child requires a caregiver, you will be asked to come alone to your appointment. Pre-natal patients may be accompanied by a partner.

Pharmacy Process: When you arrive for a pharmacy pick-up, please call **505-367-3742** and our patient registration staff will assist you. You will be asked to wait in your vehicle and one of our pharmacists will contact you on your cell phone. The medications will then be brought out to you in your car.



Dental Process: When you arrive for your dental appointment, please call **505-367-3742** and our patient registration staff will assist you. Once you are registered, please wait in your vehicle, and dental or nursing staff will contact you and escort you into the facility for your appointment.

Laboratory Process: You must make a Nursing appointment in order to get lab tests done. When you arrive for your appointment, please call **505-367-3742** and our patient registration staff will assist you. Once you are registered, please wait in your vehicle, and nursing staff will escort you to the lab.

Your safety and wellbeing is of utmost importance to us, and we are here for you.

June 5, 2020