Date: December 18, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

- **COVID Update** – The case count for Ohkay Owingeh as of today is as follows:
  
  Total Cases: 80
  Recovered: 57
  Active Cases: 23

- **Vaccinations for COVID 19** – The first of the Pfizer vaccine is being administered today. Ohkay Owingeh was able to get 8 health care workers vaccinated. The Moderna vaccine could get approval today. As I indicated last week there is a priority identification of who gets the vaccine’s first. Below is more detail as to the prioritization and tentative dates on when this will all happen.

  Phase 1(a) (Happening Now) – health Care workers providing care to Covid 19 patients
  Phase 1(b) (January/February) – Essential workers includes teachers, food and agriculture, Utilities, Police, fire etc.
  Phase 1(c) Winter 2021 – Adults w/ high risk medical conditions and seniors

  Phase 2 (Early Spring/Summer 2021) – Vaccine available for some general public. Focus on areas of high positivity rate.

  Phase 3 ( Summer/Fall 2021) – Vaccine available to general public
December 15, 2020

Dear Tribal Leader and Urban Indian Organization Leader(s),

The Indian Health Service Albuquerque Area Incident Command System (IHS-AA-ICS) Team is coordinating efforts for COVID-19 Vaccination distribution in alignment with the COVID19 Vaccination Program Interim Playbook Version 2.0 and the IHS Vaccine Task Force guidance documents.

In Phase 1a of the COVID-19 vaccine distribution, allocations will include vaccines from two different pharmaceutical manufacturers, Pfizer-BioNTech® and Moderna®. The first vaccine to be distributed will be the Pfizer-BioNTech® ultracold vaccine. On 12/12/20, the U.S. Food and Drug Administration has issued an Emergency Use Authorization (EUA) for the Pfizer-BioNTech® vaccine for the prevention of COVID-19 for individuals 16 years of age and older caused by SARS-CoV-2. This EUA represents the first vaccine authorized for the prevention of COVID-19. The first distribution of the vaccine will be shipped by the pharmaceutical manufacturer to a central location in Albuquerque, NM. After the Albuquerque Area receives the vaccine, it will be redistributed to health facilities within the Albuquerque Area IHS.

Within the next 2 weeks, the second vaccine, manufactured by Moderna®, will be reviewed by the FDA advisory panel, with anticipated FDA EUA status 10-14 days after Pfizer’s vaccine approval. The first distribution of the Moderna® frozen vaccine will be shipped directly to healthcare facilities by McKesson.

The COVID-19 vaccine is anticipated to be allocated in three phases based on vaccine approval and availability, moving from targeted to broader populations. The three phases are a recommendation by the Advisory Committee on Immunization Practices (ACIP), which is a committee within the Centers for Disease Control and Prevention (CDC).

On November 16, 2020, the IHS-AA-ICS submitted to the IHS Vaccine Task Force all healthcare facilities’ priority group projected numbers that were received by participating Federal/Tribal/Urban sites. The IHS vaccine distribution and allocation plan aligns with CDC and ACIP recommendations for priority populations, which will be as follows:

**Phase 1: Limited supply of COVID-19 vaccine doses available**

- **Phase 1a: Mid - Late December 2020**
  - Health Care Personnel
  - Long Term Care Facilities residents
    - Skilled Nursing facilities, Nursing Homes, and Assisted living facilities
- **Phase 1b: Winter 2021 January/February**
  - Essential Workers (examples: Education Sector, Food & Agriculture, Utilities, Police, Firefighters, Corrections Officers, Transportation)
- **Phase 1c: Winter 2021**
  - Adults with high-risk medical conditions
  - Adults +65y
Phase 2: Large number of vaccine doses available; Early Spring - Summer 2021
- Focus on ensuring access to vaccine for all critical populations who were not vaccinated in Phase 1, as well as for the general population; expanded provider network.

Phase 3: Sufficient supply of vaccine doses for entire population; Summer -- Fall 2021
- Focus on ensuring equitable vaccination access across the entire population. Monitor vaccine uptake and coverage; reassess strategy to increase uptake in populations or communities with low coverage.

On 12/10/20, the IHS Vaccine Task Force team in conjunction with the CDC finalized the allocation distribution of the initial Phase 1a priority group vaccine distribution which we anticipate to be:
- 40% in the initial delivery from Pfizer-BioNTech® and
- 40% (average) in the initial delivery from Moderna®.

It is estimated health care sites will be able to vaccinate approximately 80% of the Phase 1a priority group with the combined doses received from Pfizer-BioNTech® and Moderna®. The Albuquerque Area IHS expects to receive more vaccines from additional pharmaceutical companies manufacturing COVID-19 vaccines following the initial Phase 1a distribution. As more vaccines become available in the coming weeks to months, opportunities to vaccinate into Phase 1, Phase 2, and Phase 3 groups will be a priority. Furthermore, we are continuing to optimize our vaccine distribution and handling process to deliver the vaccine in a timely and safe manner.

Sincerely,

Leonard Thomas, MD
Area Director
Albuquerque Area IHS
Date: December 10, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

- **COVID Update** – The case count for Ohkay Owingeh as of today is as follows:
  - Total Cases: 67
  - Recovered: 35
  - Active Cases: 24

On Saturday Dec 5, 2020 we tested 167 people, there have been no positives as a result of this testing. Please keep it up your doing good.

- **Vaccinations for COVID 19** – The plan for vaccinations will be based on priority ranking. The priority group targeted to receive the first vaccinations will be health care workers or anyone who is treating and or caring for COVID infected patients. We have identified and submitted our list. They will start receiving the first of a two series vaccination next week at IHS in Santa Fe. As time goes on and more vaccine becomes available the priority list will be expanded to include front line workers, those with pre-existing conditions, etc. and then eventually to the general public. It is not likely that this vaccine becomes available to the general public until maybe May – June of 2021.

Is the vaccine safe? We are trying to get as much information as we can about the vaccines and we will share as soon as we can right now there are two the first is made by pharmaceutical company called Pfizer, the second is by a pharmaceutical company called Moderna, both require a two shot series. We are doing our best to research and inform you but you too should look into these yourself and make your own decision.
Date: December 4, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

- **COVID General Assistance Program** – I wanted to make you all aware that the COVID General Assistance money that we have been able to provide to many of you during this pandemic is coming to an end. The Tribal Council was pleased to be able to help all of you during this challenging time. We will have disbursed over $4 million dollars in assistance through this program. This does not affect the current disbursement which the deadline is today for submission of application.

- **Vaccinations for COVID 19** – As you may heard from the news media we are expecting the CDC to approve the first vaccines for COVID-19 on Tuesday Dec 10, 2020. We have been working with IHS and New Mexico Department of Health to ensure Ohkay Owingeh has access to the vaccinations and a plan for getting them to you. We do expect to be able to offer the first wave of vaccinations in December. Please check this web page for updates and more information. As soon as we have some certainty I will share more information with you.

- **Reminder COVID - 19 Testing** - Tomorrow December 5, 2020 at the Ohkay Casino Conference Center. It is not to late register, please go to //cvtestreg.nmhealth.org/ using the special event code 1205OHKAY.
Date: December 1, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

On Saturday December 5, 2020 Ohkay Owingeh in conjunction with NMDOH will be offering free COVID 19 Testing. The testing will take place at the Ohkay Casino Conference Center, starting at 9:00 am. DIFFERENT than previous tests YOU NEED TO PRE-REGISTER. This pre-registration must be done online at: //cvtestreg.nmhealth.org/ using the special event code 1205OHKAY. If you do not have internet or simply would like assistance registering, we have identified 3 individuals that will help.

1. Rainbird Taylor 852-4014
2. Brian Aguino 747-7795
3. Amber Taylor 852-2757

If you call one of these 3, they will take your information over phone and actually register you while on the line. If you are uncomfortable giving your personal information over phone and you do not have internet you can go to the Ohkay Owingeh library and use their computers/internet.
Date: November 24, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

**General Assistance 3rd Round** – Applications are now available online and in the front foyer of the Administration Building. We are recommending you submit the application online, but if you do not please use the drop box located in foyer of Administration Building – same place where you pick them up.

**Thanksgiving Holiday** – As I have previously mentioned we will be locking down the Pueblo for the Thanksgiving Holiday, similar to what we did for Halloween. The dates will be 11/25, 11/26 and 11/27. What does this mean? It simply means that we will be strategically blocking off or closing certain roads to minimize traffic and movement. Why are we doing this? We are doing this to discourage gatherings. Please be safe and have a blessed Thanksgiving holiday

**Christmas Activities** – The Tribal Council recently convened a meeting to discuss the upcoming Christmas cultural activities. Out of concern for the safety and well being of all, the Council has made the decision to **cancel all Christmas activities**. It saddens me to have to tell you this, but please understand it is being done out of concern for all.

**New Director** – Please join me in welcoming Ms. Debra Griego to Ohkay Owingeh as the Directorate of Health & Human Services division. Ms. Griego is a seasoned administrator who started her new position on Monday November 23, 2020.
Date: November 20, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

COVID Cases – Our community positives are now at 50 since the pandemic began. We have 22 positives that have recovered, so as of today we have 27 active cases. There is no doubt the virus is here; Yesterday’s Rio Arriba County count was at 85 positives just for one day. Please stay home avoid un-necessary travel. If you have questions or there is anything you need please call.

COVID Testing – In response to the increase in cases we have arranged for another testing session. It will be on December 5, 2020 at the north parking lot of the Ohkay Casino from 9:00am – 12:00 pm. If you want to be tested please plan on attending.

General Assistance 3rd Round – The Tribal Council has authorized a third round of General Assistance. It is the tentative plan to make applications available the week of November 23, 2020 with a final due date of December 4, 2020. Checks will start being mailed out the week of December 11, 2020.

Thanksgiving Holiday - Please do not plan large family gatherings keep it to those who live in your household. On behalf of all of us who comprise the Tribal Government we wish all of you a safe and happy thanksgiving. You know what you need to do to make it safe.

Tribal Administration Offices – All tribal administrative offices remain closed. Services are being continued although in many instances on modified or delayed schedules. Because we are using the internet to communicate via our web page, the Ohkay Owingeh Library will remain open by appointment only. There is an announcement about this on the web page. Please pass the word Check Ohkay.org for information.
Date: November 13, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

COVID Cases – Our community has had 25 positives, there are currently 8 active cases. This means that 16 have recovered and unfortunately, we have had 1 fatality. Please stay home avoid un-necessary travel. In almost every instance the positives in our community are a result of Travel, especially among your people. Like many things in life it’s all about our decisions, please be wise and adhere to the recommendations.

Thanksgiving Holiday - As many of you probably noticed we deployed law enforcement and closed off many roads during Halloween to help stop movement and interaction. The effort was successful, and we plan to do the same thing during the Thanksgiving holiday. Please do not plan large family gatherings keep it to those who live in your household.

Beware of Scams – Ohkay Owingeh Public Safety Divisions has alerted us that scammer’s have been contacting community member’s posing as FBI, DEA and IRS. Scammer’s are threatening with arrest if a monetary payment is not sent to a discreet account. The call-in number appears to be that of our Police Department. If you receive any calls, please hang up and contact Police Department at (505) 852-2757.

Tribal Admin Office Closure – We have once again closed our administrative offices. We are still here to provide services however the building doors will be locked. Please call and make an appointment with the department you need to see. Posted on the door, or on this web page are all the phone numbers. Many of the staff are working from home as well so please be patient.

Water Bills – The Ohkay Owingeh Tribal Council has issued a reprieve on water bill payments for 2020. This means YOU DO NOT NEED TO PAY, your water will not be shut off. This action applies from the month of March 2020 thru December 2020. It does not have any impact on any outstanding balances prior to March 2020.
Date: October 30, 2020  
To: Ohkay Owingeh Tribal and Community Members  
From: Tribal Administration  
Re: Updates  

Greetings Ohkay Owingeh,

We continue to identify positives in the community. Since my last communication on October 20 we have added 10 more cases. For the past 8 months we have been warning of this, ITS HERE, make no mistake we all need to help and follow the recommended precautions. Based on our contact tracing, most of the positives are related to family gatherings. Don’t think that family functions are immune to causing the spread. Lastly, I am asking again that you all not believe the noise/information on social media. From what I have seen its rude, hurtful and not even accurate. Call the office and we will give you info to the degree we can.

All Halloween activities are prohibited. Ohkay law enforcement will be out on Saturday October 31 monitoring adherence to the ban on Trick or Treating. We will locate officers at strategic locations or roadways that typically see a lot of trick or treaters. Please take to heart what I said in the paragraph above: **The virus is here and we need to take measures to protect each other.**

All souls/saint’s day is another opportunity to gather. Please do not have large family gatherings. As an alternative have a small honoring/feeding with those in your immediate household. Our Tribal Offices will be closed on Monday in observance of this holiday.

Tuesday November 3, 2020 is election day. If you have not already voted please GO VOTE.
Date: October 20, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates – Rumors

Greetings Ohkay Owingeh,

We have confirmed our first known positives with tribal members that reside on the land grant. As of writing there are 3 known cases of COVID-19. We have initiated contact tracing. Please understand due to HIPPA laws this is all the information I can provide.

I want to ask all of you, please do not subscribe to the rumors that are most visible on social media. If you want the facts get them straight from the horse’s mouth = Governor’s office. We will do our best to keep you informed.

If you want to help please respond if you are contacted by NM Dept of Health. This is the contact tracing happening.
Date: October 14, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

- Flu Shots – We have made arrangements to conduct two Free Influenza vaccination options for any interested community members. This includes non-enrolled spouses. The first date will be October 23, 2020, IHS will have canopies set up along the fence on north end of community school across the library. This will be a drive thru clinic. The second option is on October 26, 2020 at the Ohkay Casino Conference Center, this will be a walk in clinic. Please see flyers on the web page for more information. Due to the COVID-19 Pandemic we are encouraging all Community members to get the shot.

- COVID 19 Update – Due to the spike in cases we are implementing an appointment only protocol for access to the Tribal Administration Building. We are open but will require that you call ahead first and make appointment with whomever you need to see. The deadline for COVID Assistance applications is today and we expect to start mailing out checks next week.

- October Activities – Reminder no Trick or Treating this year. Tribal Police Officers will be out making sure no one is out. As an alternative the Head Start is having a drive thru Halloween event on October 30, 2020 starting at 10:30 am on the road just north of cemetery (Where the deer dancers come down).
Date: October 2, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

- COVID 19/Flu Shots – We are strongly encouraging all Tribal Members to get the Influenza vaccine. Consider the symptoms of the flu are very similar to the COVID-19 symptoms. Avoid the mental anxiety and uncertainty and get the shot. IHS will be at Ohkay Owingeh Senior Center on October 23, 2020 or you can get it from any number of locations. Posted on our web page is the announcement along with dates/locations. If you need help please call and we can help you identify location 852-4400.

- COVID 19 Financial Emergency Assistance Available - Applications are available starting today to receive financial assistance in the amount of $500.00 for those who are in need due to the COVID 19 pandemic. Applications are available on-line and at Tribal Administration building. Please read instructions carefully.

- October Activities – As evidenced today by the disclosure from our president, none of us are immune from the virus. We are therefore asking all of you to please refrain from any Halloween activities, this includes trick or treating, parties etc. More significantly we know many families observe all soul’s day and practice our cultural activities. We are asking you to please keep these as small as possible and consider doing with only immediate family who live in same household.

- Census 2020 – Just today it was announced that the census deadline has been extended until October 30, 2020. I am pleased to inform you that Ohkay Owingeh is 95% done. Because of the hard work from staff and your help we are confident that we have submitted for 965% of all Tribal members. But if you are in the 5% or just unsure if you have been counted, lets use this extra time and make sure. Please call Lisa Lopez 505.852.4400 and she can help you.
Date: September 11, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID – 19 & 2020 Census

Greetings Ohkay Owingeh,

- It has been 7 months now since this pandemic started, and it does appear that things have improved on all fronts. Thank you for your efforts in keeping our community safe. However, your COVID response team has raised a new and upcoming potential problem. Flu/cold season is upon us and given the still ongoing COVID-19 pandemic there could be a lot of confusion and or misinterpretation of symptoms. It is for this reason that we are strongly recommending that all of you consider getting the flu shot this year. We are in the process of developing some programs whereby we will have some free flu shot clinics for you, please watch for these and consider getting the influenza vaccine.

- There is approximately 2 weeks, 3 days left to complete the 2020 census. Our numbers are at 34% meaning based on the residents we know we still lack about 65% of our population. Most recently we helped the Census hire about 10 more Ohkay members to visit homes. Please let them help you and or do it yourself but I’m asking you to make an effort to complete the 2020 CENSUS.

- Utility Bills – We have suspended the collection of utility payments. I mentioned this early on but we seem to have a lot of folks coming in trying to make payments. We appreciate your consideration, but you need not worry we are not collecting or turning off water during this pandemic. I also want to communicate that we have no intention of collecting for these months.
- Lastly, we have personal protection equipment (PPE) = masks and it is available for you and your families. If you need PPE please call 505.852-2458, Ohkay CHR program.

Thank You
Tribal Administration
Date: July 24, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID – 19

Greetings Ohkay Owingeh,

- 2020-2021 School Year – The Ohkay Owingeh Community School and Head start program have developed their plans for this upcoming schoolyear. If you have questions or would like to view the plans please contact the schools. In summary school will not be starting in August, the plan is to start virtual school online and then move (hopefully) to in person later in the school year.

- Disinfection Buildings and Homes – We are working on a plan with a 3rd party provider to come in and disinfect all Ohkay Owingeh buildings and homes in our community. Please be on the watch for these notices and information. I expect to get something out next week in this regard. The disinfection is optional for those who want it and there will be no charge to Tribal members.

- Needs – If there is anything anyone needs please ask, we have supply of masks and can get food or other things to anyone who may need it.

As I am sure you all know, the pandemic is still with us. Taken as a whole we have done good so far, BUT we must remain disciplined and not get lazy or careless. Please wear masks in public, please ask friends and family outside of our community to not visit and lastly, please try and remain positive. Think of the struggles and challenges our ancestors endured. Perhaps this is our struggle to carry and get through, so that those after us can continue.

Thanks
Tribal Administration
Date: July 13, 2020

To: Ohkay Owingeh Tribal Employees and Community Members

From: Tribal Administration

Re: Updates COVID – 19 & New Land Ordinance

Greetings Ohkay Owingeh,

I. COVID-19 - As the state of NM puts back in place certain restrictions we felt compelled to communicate some strategies or opportunities to enhance our safety by providing additional guidelines so as to further minimize the chance of harm to our Pueblo members.

   1. Travel – Please limit your travel outside of Ohkay Owingeh to only essential needs.
   2. Work – If you are working do your best to protect yourself, especially if your job brings you in contact with a lot of people.
   3. Social Distance – If you do go out or are working keep your distance from others.
   4. Wear face Covering – If you go out to the store, out to work, or anywhere there is people cover your mouth and nose with a covering.
   5. Wash Your Hands – If you go out as soon as you get back in your vehicle or to your house immediately wash your hands or use hand sanitizer. Consider a gas station and the gas pumps, you have no idea how many people have touched the pumps. And you have no idea from where these folks came. Just in a given day 1 pump sees on average about 100 people or has 100 touches.
   6. Outside Visitors – Discourage family and friends from visiting Ohkay Owingeh.

We want to remind you of Ohkay Owingeh’s ability to work with you and assist you in getting tested. If for any reason you want to be tested please contact us and we will help get you tested. We must all pray that any spread is below the curve to allow our hospitals and clinics the means to take care of any loved ones.
You as a tribal member of Ohkay Owingeh can do your part to slow/alter/limit/any spread of COVID-19 by following the recommendations listed above.

If you want help being tested please call:
   OO Public Health Nurse: 505.852.2354
   505.423.4373
   OO Governor’s Office: 505.852.4400

II. Land Ordinance – The Ohkay Owingeh Tribal Council has updated and passed a new Land Ordinance. This ordinance will govern all lands under our control. Of note is the new land assignment section which makes it possible for tribal members to get new land assignments for residential use. The new ordinance will be available at Library and posted throughout program offices please stop by and view so that you are aware.

Thanks

Tribal Administration
Date: July 2, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

It’s been a while since my last communication, the reason I have not communicated is because things are still very much the same as the last update on June 11, 2020. I do want to tell you that we have had a couple of really “scary moments”, which thankfully turned out to be non-issues. However, upon reflection of these “scary moments” It occurred to me that there is 1 common denominator to each of these moments, let me explain.

The “scary moment” starts with a verified positive individual that was recently here at Ohkay Owingeh or an Ohkay Owingeh was at a location outside of here where they had contact. This immediately causes all who had contact with the individual to be quarantined and to have to get tested. This is simple enough to state but it takes an enormous amount of time and coordination and I would imagine anxiety to those who came in contact with the verified positive individual. To date we have been fortunate and there has been no infection here, but the common denominator is that in every one of these “scary moments”, the possible exposure happens because of contact with folks who reside outside our lands. What I’m saying to you, IS IF YOU STAY HOME YOU REDUCE THE POSSIBILITY OF EXPOSURE.

Please have a wonderful and safe fourth of July.

Thank You

Please check our webpage for updates ohkay.org
Date: June 11, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates

Greetings Ohkay Owingeh,

- Stay at Home Order – Ohkay Owingeh is still recommending that you limit travel and to the degree possible stay home. Now this being said I realize the State of NM has started a phased re-opening of businesses and services. So, all we are asking is that you continue to be careful and really consider if you need to go out or not. You all have done a great job and I commend everyone but let’s not let up to soon, so please keep it up.

- Monetary Assistance Available – Ohkay Owingeh has identified resources to offer financial assistance to any Tribal Member who has experienced financial hardship due to the COVID-19 Pandemic. On the web page is a form that you MUST complete in order to receive the funds. Please read carefully the instructions and fill the form completely. All checks will be mailed therefore an accurate address is a must.

- Ohkay Casino Phased Re-opening – Yesterday Ohkay Owingeh Tribal Council approved a phased or partial re-opening of the Ohkay Casino on June 15, 2020. There has been a lot of planning, and preparation by the Casino Mgt, Gaming Commission and Ohkay Owingeh Health & Human Services Division. I’d like to address some potential questions in this regard;
  - What’s Open? The Hotel opened on June 1 in line with State of NM lifting restrictions on Hotels and Restaurants. The Snack bar is open for carry out only. On June 15, 2020 part of the gaming floor 40% will open.
  - What will remain closed? Lounge, Conference Center, and Buffet.
  - Will Mask be required? Masks will be required for all staff, and it will be strongly recommended and provided to customers.
- Is the facility safe? Yes, we have sanitized the facility and have developed and revised standard operating procedures to keep the facility disinfected. All procedures are in line with CDC, state of NM CSP’s and Wynn gaming standards for COVID safe practices.
- Why is Casino opening but we cancelled feast? Put simply, *Control or the Ability to Control Visitors*. The difference being that our feast day activities are a lot more difficult to control visitors, at the casino we have security personnel, surveillance cameras and in general the ability to control the number of guests who enter and the ability to monitor safe distancing practices.

- Ohkay Owingeh Health & Human Services Division has been delivering masks to all households. If you are in need of masks or any other assistance, please call.

Thank You

Please check our webpage for updates okay.org
Date: June 5, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Clarification – Memo dated May 21, 2020 Cancelling all June Feast Day Activities

Greetings Ohkay Owingeh,

The paragraph below is taked directly from the Memo to the Community issued on May 21, 2020.

“I write today to inform you that at a duly called meeting of the Ohkay Owingeh Tribal Council and in consultation with our traditional leaders it has been determined that all June feast activities are hereby cancelled. Please know that this was a difficult decision and a multitude of options were considered, however in the end the concern for the health and well-being of you and yours was the deciding factor.”

I want to take this opportunity to provide more detail as to what is not happening in regards to our annual feast days in June.

- No St. Anthony visitation to the homes
- No dance on St. Antony June 13
- No St. Johns Visitation to homes
- No dance on St. Johns June 24
- No dance on June 23rd
- No run on June 23rd

There will be a mass the morning of June 24, 2020 and Father Jose will still bless the waters in the early morning.

Lastly, we have been posting updates and information on our web page Ohkay.org. Due to the COVID issue we have stopped the practice of home delivery of information and are instead using the web page. However, in this instance we are making an exception to get this information out to you.

Thank You

Please check our webpage for updates ohkay.org
Date: May 29, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID-19

Greetings Ohkay Owingeh,

Thank You for the many words of encouragement and understanding we have received in response to the cancellation of all June Feast day activities. Perhaps all things are happening for reason that we do not yet understand but will in the future. I have several more updates for you as follows:

- **COVID Testing May 21, 22, 2020** – We just yesterday received back the results of the testing hosted at Ohkay Casino on the aforementioned dates. We tested 507 people and all results are negative, meaning no one tested as having COVID-19. If you were tested on any of these days your results were negative. If you have questions still please call office.

- **Tribal Government Re-opening (Partially)** – I am happy to tell you that starting June 1, 2020 The Tribal Government will open back up to the community on an appointment only basis. This means that if you have need too, you can come to the building and see whoever you need to see provided you call ahead first and make arrangements with that person and or department.

- **Utility Payment** – All utility bill payments are still suspended. YOU **DO NOT NEED TO COME AND PAY, YOUR WATER WILL NOT BE SHUT OFF.**

- **Voting** – Early voting is available at Senior Center until Saturday May 30, 2020, you still have 2 days. The hours are from 10 am to 6pm. Please vote and support the candidates that support Ohkay!

Any questions concerns please call.

Please check our webpage for updates ohkay.org
Date: May 21, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID-19 – Impacts

Greetings Ohkay Owingeh,

I write today to inform you that at a duly called meeting of the Ohkay Owingeh Tribal Council and in consultation with our traditional leaders it has been determined that all June feast activities are hereby cancelled. Please know that this was a difficult decision and a multitude of options were considered, however in the end the concern for the health and well-being of you and yours was the deciding factor.

Please still honor our patron saints on June 13 and June 24. Honor them by praying for all of us on these days, offer corn meal in the morning go to church – Pray. Pray for all of us, pray for our valley, our state, our country and our world. You can also have a small meal with your household members.

Any questions concerns please call.

Thank You

Please check our webpage for updates ohkay.org
Date: May 15, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID-19

Message from Tribal Officials,

As many of you have probably already heard New Mexico Governor Grisham has in some ways taken steps toward lifting the stay at home order but in other ways she also mandated new requirements as well. In consideration of these actions Ohkay Owingeh feels its best that we simply continue with our stay at home order as is, until May 26, 2020. As this COVID issue continues I want to remind you about several other things coming up in addition to the upcoming COVID Testing.

Updates:

- **REMINDER:** In conjunction with the State of New Mexico Department of Health and Human Services and City of Espanola we will be hosting another testing for COVID-19 on May 21 and 22. The testing will take place at the Ohkay Casino. The morning of May 21, will be reserved for Ohkay Owingeh, you can go anytime but the line is likely to be shorter in the morning of May 21. Afternoon of May 21 and the 22nd the testing will be open to anyone.
- **Census** – Please don’t forget the census is underway. Posted on this web page is a memo outlining some modified procedures in light of the COVID-19 pandemic. Please review and please make sure you respond to the census.
- **Primary Elections** – June 2 is just few weeks away, you all should be receiving in the mail an application for an absentee ballot. We are recommending that all Tribal members vote via absentee ballot. If you have questions or need help please call 505.852.4400 we will help. If you ae interested in who the Pueblo is endorsing please contact the office or any of our GOV team. Remember due the COVID-19 issue we will not be transporting people who need a ride to the polls this year, so vote via absentee and you won’t need a ride. The poles will be open for early voting on May 23 and on Election Day June 2, 2020. There will be a multitude of restrictions on these two days due to the COVID-19 issue so again vote via absentee and avoid it all.
- **June Activities** – As indicated in my last communication the Tribal Council will take up the matter of our June feast activities on May 20, 2020. I will communicate any decisions via the web page

Thank You
Date: May 7, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID-19

Message from Tribal Officials,

Last week I ended my message by saying mid-May was just two weeks away, well now it’s only 1 week away. Please continue to stay home and do not compromise yourself or your family. We have another tribal Member who tested positive, but as in previous cases this tribal member does not live here. My reason for telling you this is so that you realize how close and real the danger still is.

Updates:

- In conjunction with the State of New Mexico Department of Health and Human Services and City of Espanola we will be hosting another testing for COVID-19 on May 22 and 23. The testing will take place at the Ohkay Casino. The morning of May 22, will be reserved for Ohkay Owingeh, you can go anytime but the line is likely to be shorter in the morning of May 22. Afternoon of May 22 and the 23rd the testing will be open to anyone.

- Testing – Please consider getting tested. The reason testing is important is because it is the only way to determine if we are truly without cases here in our local community. The more we can determine this, the better decisions we can make about re-opening things up.

- June Activities – On Wednesday May 6, 2020 the Tribal Council deliberated our upcoming feast days of both St. Anthony and St. John in consideration of this worldwide pandemic. For the most part the Council determined to wait and see how things go through the month of May. We will discuss the matter again on May 20, 2020. There was one aspect of the feast day celebrations that a decision was made and I want to communicate this to you. The carnival and vendor aspect of the feast is cancelled at this time.

Thank You

Please check our webpage for updates ohkay.org
Date: May 1, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID-19

Message from Tribal Officials,

I hope and pray that all of you are doing well out there. I am happy to report that as of writing Ohkay still has no positives in our local community. I attribute this success to you all, you have taken actions and or steps to protect yourself and the results speak for themselves. I need to ask you to keep it up a little longer, as you have probably seen on news media there are certain parts of our state that are doing well, however we still have some areas that are problematic and we should therefore not let up. I'm going to go out on limb here and tell you that I predict first phase of partial opening up in Mid-May, that's just two weeks on a 7 day week. Hang in there.

Updates:

- We have taken the first steps toward the re-opening of tribal government. After consultation with our COVID-19 Response Team, the decision was made to start bringing back non-essential staff on a part time basis. The building is still closed to public but you can now receive some services on limited basis, please call and we can help direct you.
- The New Moon Lodge will re-opening under new guidelines that are intended to eliminate the risk of clients coming in with COVID-19
- Utility Payments – We will continue with the suspension or not requiring payment at this time for utility bills. The department is not turning water off that too has been suspended. Our Public Works division is working on a plan to accommodate the missed months.
- There is a Food Giveaway being conducted at the Ohkay Casino Parking lot. It will happen again this coming Wednesday May 6, 2020. This activity is being conducted by the Santa Fe Food Depot, a non-profit organization. The Tsay Corporation is merely letting them use the parking lot.
- Gardening – Please be cautious about not making your home gardens to large if you are going to use domestic water. I’m not saying you cannot plant gardens and use your hose to water, were just saying that if you do this, please be cautious about the size of garden you plant.

Thank You
Date: April 21, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: New burial procedures and Frequently Asked Questions (FAQ’s) – COVID-19

Message from Tribal Officials,

- I want to make all Tribal members aware of new temporary burial procedures. Please review the post on this web page that outlines the new/modified protocols we have put in place. The tribal Council and our Spiritual Leaders have all come to an agreement on this.

- How long will the stay at home order be in place? The quick answer is I don’t know. We are right now developing a plan to start at least a slow phased re-opening, but as to when, it depends on some criteria that we are monitoring. First and foremost is the data, I am speaking here to the number of cases of COVID-19. As soon as we see these numbers hold or not grow it will be indicative of reaching the peak (you have probably heard the phrase flattening the curve - same thing). Once we reach peak it should start declining. There are other variables as well, but this is probably the main criteria for lifting the order.

- Is our Pueblo Closed? Yes, but to clarify further it is closed to those who have no reason to be here. It is not closed on the basis of if you are a Tribal member or not a Tribal member. Consider, we have numerous non-tribal members who live and work here, we have numerous programs who offer services to non-tribal members, and we have neighbors who pass through daily to get home. Can non-tribal people exercise/walk on our lands? Yes, so long as they and we practice distancing. The enemy here is not the non-tribal member rather it is the COVID-19 which is only a threat if we have close contact with others. Outdoors and distance the risk is minimal. It's why we still have Pueblo non-tribal contractors doing work here still today.

Thank You

Please check our webpage for updates ohkay.org
Date: April 20, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID-19

Message from Tribal Officials,

As we enter week 5 of the stay at home order, I want to offer our sincere gratitude for your adherence to the order. I also want to/need to ask that you please continue to comply with the order. I know it can be difficult at times but please consider it is for the safety and health of you and your families. I am hopeful that the stay at home order can be lifted in the near future. The updates below will close out several matters and reiterate services available during these times.

Updates:

- We have received 100% of the results from the 174 people tested on Sunday, 04/05/20. No positives.
- An area of concern this pandemic has affected is our handling of the deceased. We have had to make adjustments. We are working on a new procedures or guidance document that I will post on the web as soon as finalized.
- Essential needs, food & medical supplies – Our H&HS division can provide delivery of any needed food/medical supplies. Please call them at 852-2354 if you need assistance. We are also working on a food delivery program whereby our Popay messenger transportation program will pick up preordered groceries from stores that offer this service. Please watch this web page for announcements and information.
- The utility payments for April are deferred until further notice. This means that the payments are not being accepted right now and all utility shut offs are not happening. In the future we will determine if we eliminate or work up a collection plan to get everyone current.
- Our tribal government is open to answer any questions or help if we can, our building is closed but our phone numbers are listed and we can talk via phone, email or text.

Thank You

Please check our webpage for updates ohkay.org
Date: April 7, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Updates COVID-19

Hope this update finds you and yours doing well, please stay home to degree possible. And thank you for your compliance thus far. We have no new cases to report.

- The positive at New Moon Lodge has been contained and all staff and client tests are negative.
- The Tribal member who resides in Albuquerque and tested positive, has recovered. No further positives have been identified.
- We tested 174 Tribal members on April 5, 2020. The test was conducted by state of New Mexico Dept. of Health. It focused on identified individuals who potentially had or will have contact with a positive. This includes Ohkay Health and Human Services and Public Safety Officers.

In response to inquiries as to who the positives are, we cannot disclose as HIPPA laws keep an individual’s medical condition Confidential.

Please remain diligent and follow all recommendations

Thank You

Please check our webpage for updates ohkay.org
Date: April 5, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Tribal Member has tested positive COVID-19

I was informed yesterday that we have a Tribal member confirmed positive for COVID-19. This Tribal member lives in Albuquerque, however was here visiting in the past couple of weeks. The two cases we have here on our lands 1) New Moon and 2) this case, are the result of people coming here from other places. Please tell family and friends to stay at their place of residence until this passes. It’s the reason for the Stay at Home Order.

I have received numerous calls about updates and not getting notice, due to the nature of this crisis I cannot distribute notices or announcements to the homes. I need you to check our web page “Ohkay.org” and pass the word.

Thank You

Please check our webpage for updates ohkay.org
FOR IMMEDIATE RELEASE:

Media Contact: David Morgan
Media and Social Media Manager, NMDOH
Email: david.morgan@state.nm.us
Mobile: (575) 649-0754

April 1, 2020

Department of Health announces revised testing criteria for COVID-19
Guidelines relaxed to allow more New Mexicans to be tested.

SANTA FE – The New Mexico Department of Health (NMDOH) is providing today revised testing criteria announced by Department of Health Cabinet Secretary Kathy Kunkel during Governor Michelle Lujan Grisham’s news conference Tuesday afternoon.

Thanks to increased statewide testing capacity, the following people may now be considered for COVID-19 testing:

• Asymptomatic people who are close contacts or household members of New Mexico residents who have already tested positive for the coronavirus;
• Asymptomatic residents in nursing homes;
• Asymptomatic people in congregate settings such as homeless shelters, group homes, detention centers;
• Symptomatic people displaying the COVID-19 symptoms of cough, fever or shortness of breath.

Previous testing criteria consisted of those symptomatic or a recent out of state or country travel history.

“Studies are suggesting that asymptomatic people may be driving the spread of COVID-19, making it more difficult for containment,” said Secretary Kunkel. “If we can keep more asymptomatic COVID-19 positive patients at home and not out in public, the more effective we will be at flattening the curve.”

New Mexicans with health-related questions can call our coronavirus hotline at 855-600-3453. For non-health-related questions or concerns call **833-551-0518** or visit newmexico.gov, which is being updated and finalized as a one-stop source for information.

The state Department of Health updates its dedicated COVID-19 webpage with additional tests as the state lab provides results.
Tips from the Federal Trade Commission

How to Spot, Avoid and Report CORONAVIRUS SCAMS

Scammers are taking advantage of fears surrounding the Coronavirus. The Federal Trade Commission (ftc.gov/coronavirus) offers these tips to help you fight back.

**Treatments & Cures**
Ignore online offers for vaccinations and home test kits. If you see ads touting prevention, treatment, or cure claims for the Coronavirus, stop. If there’s a medical breakthrough, you’re not going to hear about it for the first time from an ad or sales pitch. At this time, there also are no FDA-authorized home test kits for the Coronavirus.

**Email and Text Scams**
Don’t click on links from sources you don’t know. It could download a virus onto your computer or device. Make sure the anti-malware and anti-virus software on your computer is up to date.

**Robocalls**
Hang up on illegal robocallers. Don’t press any numbers. The recording might say that pressing a number will let you speak to a live operator or remove you from their call list, but it might lead to more robocalls, instead.

**Government Relief Checks**
Expect scammers to take advantage of this. Here’s what you need to know: The government will not ask you to pay anything up front to get this money. The government will not call to ask for your Social Security number, bank account, or credit card number. Anyone who does is a scammer.

**Fake Charities**
Do your homework when it comes to donations. Use the organizations listed at ftc.gov/charity to help you research charities. If someone wants donations in cash, by gift card, or by wiring money, don’t do it.

**Misinformation & Rumors**
Before you pass on any messages, do some fact checking by contacting trusted sources. Visit usa.gov/coronavirus for links to federal, state and local government agencies.

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Stay informed:

1. **Visit:**
   - ftc.gov/coronavirus
   - coronavirus.gov
   - usa.gov/coronavirus

2. **Report** suspicious claims or questionable practices to the FTC at ftc.gov/complaint.

3. **Keep up** with the latest scams. Sign up for the FTC’s Consumer Alerts at ftc.gov/subscribe.
OHKAY OWINGEH
Stay At Home Order
March 23, 2020

Date: March 23, 2020

To: Ohkay Owingeh Tribal and Community Members

From: Tribal Administration

Re: Stay at Home Order

Please be advised that in conjunction with the State of New Mexico executive order to “Stay at home”, Ohkay Owingeh is hereby issuing our own Stay at Home Order. Effective 10:00 PM today the 23rd of March 2020, Ohkay Owingeh is hereby issuing a Stay at Home Order. The only exceptions to this order are 1) essential Infrastructure workers, 2) travel for food and 3) medical attention. Ohkay Owingeh law enforcement will be enforcing this mandate. Please, Please adhere to this message.

Thank You

Please check our webpage for updates ohkay.org
Greetings from Tribal Administration,

In consideration of recent events I want to provide information about tribal programs during these times of crisis. Many of these information points are based on inquiries we have already received in the office. If your question is not answered please feel free to call.

1. Is the Drinking Water Safe? Yes the drinking water is safe. Our Ohkay Natural Resource Environment department, tests the water and will continue to monitor this on an on-going basis. Please rest assured the DRINKING WATER IS SAFE.

2. Ditch Work? **Ditch work for 2020 is CANCELLED.** Please help pass the word. Our rationale for the cancellation is twofold 1) There is a lot of water in ditch system and 2) COVID-19 and our efforts to not gather large groups of people.

3. Are Tribal Admin Offices Open? The Tribal government is open, however we are operating on an “Essential Personnel” only mode. Furthermore access to the Administration building will be limited. This means the doors will be locked and we are encouraging people to call ahead. Related to this we have also instituted the following;
   a) Utility payments will cease and all shut offs are suspended indefinitely
   b) General Assistance recipients will be asked to call ahead
   c) Seniors, Wellness, BGC and teen Center are closed. Employees will work together to provide meals via home delivery to seniors. They will also be doing welfare checks
   d) PD will be on duty, however courts will be closing except for emergencies. This suspends all PO, ticket payment etc.
   e) All tribal departments will be allowing employees to work from home and or use vacation and sick leave if they so choose.

4. The Program directorates and Tribal Officials will be available to help in any way we can. Below is a listing of our contact information.
   a. Ron Lovato - 505.660.6113
   b. Albert Bowie - 505.927.7593
   c. James Trujillo - 505.423.3223
   d. Ken Maes - 505.901.7493
   e. Donovan Trujillo, Public Safety – 505.927.5600
   f. Ben Lujan, Public Works – 505.927.5622
   g. Leonard Montoya, Health Human services - 505.927.3660
   h. Larry Phillips, Natural Resources – 505.927.1398

There are a lot of false rumors out there, please do not panic. We will continue to update the community with factual information through our website www.ohkay.org. We are here to help, but you also need to take care of yourself, be cautious and follow all posted recommendations.

Ohkay Owingeh Tribal Administration
NM Department of Health regarding questions centered around testing. Below are common questions that I have been asked.

Question 1: When will an individual be given a COVID-19 test?
Answer: COVID-19 test will only be given to individuals who meet the criteria of having fever of 100.4 or above, shortness of breath, traveled outside of NM, and/or been in contact with someone who has tested positive for COVID-19. NMDOH did state that the main driver for the COVID-19 test is the fever of **100.4**, complemented with any of symptoms listed above.

NMDOH is recommending that individuals call the NMDOH hotline number of 1-855-600-3453 if they are experiencing symptoms and 1-833-551-0518 if individuals have general questions. It is important for individuals to call the symptom hotline before actually going into the hospital. OOHHS is recommending that community members call Josie Shije at 505-423-4373.

Question 2: If an individual from Rio Arriba County gets tested in Santa Fe and comes up positive, will the positive test result reflect Santa Fe County or Rio Arriba County?
Answer: The test result will reflect the residency of where that individual lives. In our example above, the test result will show up in Rio Arriba County.
Message from Ohkay Owingeh regarding COVID-19

Latest news
March 17: NMDOH has 23 more cases reported in New Mexico
A breakdown of positive cases by county:

- Bernalillo County: 14
- Sandoval County: 2
- Santa Fe County: 4
- Socorro County: 2
- Taos County: 1

At this time, there are 0 confirmed cases in Ohkay Owingeh and in our County of Rio Arriba.

March 12: 2 more cases reported in New Mexico

- The New Mexico Department of Health has confirmed two more cases of COVID-19 in New Mexico.
- Of these five cases, one is in Santa Fe County and two are in Bernalillo County.
- At this time, there are 0 confirmed cases in Ohkay Owingeh and in our County of Rio Arriba.

March 11: First 3 cases reported in New Mexico

- The New Mexico Department of Health has confirmed three cases of COVID-19, the novel coronavirus, in New Mexico.
- At this time, there are 0 confirmed cases in Ohkay Owingeh and in our County of Rio Arriba.

Where to get questions answered about COVID-19
The Health & Human Services Division has designated Public Health Nurse Josie Shije to answer questions: (505) 852-2354. After regular business hours, you may contact Josie Shije (505) 423-4373 or Sharon Genera at (505) 927-9825.

What to do if you are around someone with symptoms or have symptoms yourself
The Centers for Disease Control and Prevention (CDC) recommends that anyone who has had close contact with someone confirmed to have, or is being evaluated for, COVID-19, should:

- Monitor health starting from the day of contact and continue monitoring for 14 days after.
- Watch for the following signs and symptoms: Fever, coughing, shortness of breath or difficulty breathing; chills, body aches, sore throat, and runny nose.
If you develop fever or any of the above symptoms, please call Ohkay Owingeh Public Health Nurse Josie Shije at 505-423-4373 and she can assist you with coordination with your healthcare provider.

How to prevent transmission
The best way to prevent infection is to avoid being exposed to the virus. The CDC recommends everyday preventive actions to help prevent spread of illness, including:
Avoid touching your eyes, nose and mouth with unwashed hands

- Stay 3 to 6 feet away from sick people as the virus is often spread by the spray of droplets
- Stay home when you have any flu-like symptoms (see list above)
- Cover coughs and sneezes with tissues and throw tissues in the trash
- Wash hands often with soap and water for at least 20 seconds (if soap and water are not available, use a hand sanitizer with at least 60% alcohol)
- Avoid handshaking or person to person contact if possible
- Please use hand sanitizer as frequent as possible

What the Ohkay Owingeh Tribal Government is doing

- All out of state travel have been canceled until further notice. In state travel is at the discretion of the Ohkay Owingeh Divisional Directors.
- Employees are encouraged to stay home if they are sick or experiencing flu like symptoms.
- We have vamped up sanitation efforts in the administration building as a precautionary health measure.
- It is recommending that any business within the tribal government office should be limited to essential business.
- All community events and gatherings have been postponed to further notice.

Resources General information

- [CDC: Coronavirus Updates](https://www.cdc.gov/coronavirus/2019-ncov/index.html)
- [New Mexico Department of Health: Coronavirus](https://nmhealth.org/coronavirus)

Maps and dashboards

- [Real Time Map of Global Coronavirus Cases by Johns Hopkins](https://coronavirus.jhu.edu/map.html)
- [World Health Organization Map](https://covid19.who.int/)
Ohkay Owingeh Coronavirus Advisory Team activated
Ohkay Owingeh Tribal Administration, Ohkay Owingeh Health & Human Division and Ohkay Owingeh Coronavirus Response Team has been established to provide leadership with comprehensive recommendations.
The Ohkay Owingeh Health & Human Services Division has a Coronavirus plan that provides a framework for how to respond to situations such as coronavirus.
Indian Health Service, Santa Fe Service Unit
COVID-19 Response and what you can expect when you come for a visit

The Santa Fe Service Unit and our clinics at San Felipe, Cochiti, and Santa Clara are now pre-screening ALL patients for symptoms of COVID-19 before they enter any of our clinics.

We are doing this to protect patients who are not sick, to protect our healthcare workers and to prevent the spread of COVID-19 in our communities.

If you have symptoms of COVID-19 or concerns related to COVID-19, please call our dedicated COVID-19 Hotline at (505) 946-9200 from 8:00am-7:30pm, 7 days a week. This is a new phone line that has been created for the purpose of assisting patients who have questions specific to COVID-19.

Please call the COVID-19 Hotline BEFORE you come to the clinic if you are having symptoms of fever, sore throat, chills, cough, or shortness of breath. If we can’t answer immediately, PLEASE leave a voicemail. We will call you back.

If you are having a medical emergency, please call 911.

You can also call the New Mexico Department of Health (NMDOH) COVID-19 Hotline at 1-855-600-3453 and they can answer your questions and arrange for COVID-19 testing, if necessary.

This a rapidly changing situation, and we are working very hard to prevent the spread of COVID-19 in our communities.

PHARMACY REFILLS: If you require a pharmacy refill please follow the normal process and call 24 hours in advance (505) 946-9376. If you are having symptoms of flu-like illness, we will bring your refill to you at your vehicle.

We are committed to serving you and our communities, and to providing you with exceptional medical care and support.
To: Leonard Montoya, Health & Human Services Director

FROM: Frances Abeyta, CHR Program Manager

SUBJECT: Transports

DATE: March 17, 2020

Please be advised that due to the COVID-19 Virus and for the health and safety of CHR's, we will not be transporting patients to their appointments until further notice.

We will however transport our Chronic Senior patients that do have to make their appointments. Their Health Care Providers will inform us with their appointment times.

We will be picking up medication and delivering.

If you have any questions and or concerns, please call our office phone at (505) 852-2354.

Thank you for your patience and understanding.

Cc: Community Members
    All Departments
    HHSS Deputy Director, Jr. Abeyta